

CITY OF KIRKLAND  
Request for Proposals

PROJECT NAME: IT Service Management Software & Implementation Services

JOB NUMBER: 05-10-IT

ESTIMATED COST: \$100,000

PROPOSALS DUE: Monday, March 15, 2010, no later than 4:00 p.m. local time

PROPOSALS SUBMITTED TO: Purchasing Agent, 123 5<sup>th</sup> Ave, Kirkland, WA  
98033

Public notice is hereby given that the City of Kirkland has issued the above mentioned Request for Proposals (RFP). The complete RFP, including all submittal requirements, can be found on the City of Kirkland's website at [www.ci.kirkland.wa.us](http://www.ci.kirkland.wa.us). Locate by clicking on "City Purchasing" under "Most Requested". Call 425-587-3123 if unable to access RFP documents online.

Barry L. Scott, C.P.M.  
Purchasing Agent